



4197 Whiskey Road
 Aiken, SC 29803
 803.226.0080

GROOMING, BOARDING AGREEMENT

Please provide the following owner contact information:

Owner Name: _____ Email: _____

Phone: _____ Cell: _____

Address: _____

City: _____ State: _____ Zip: _____

Secondary Contact Name: _____ Phone/Cell: _____

Please provide the following animal information:

Pet Name(s):		
Breed(s):		
Color:		
Sex/fixed?:		
Birthday:		
Weight:		

Pet Name(s):		
Breed(s):		
Color:		
Sex/fixed?:		
Birthday:		
Weight:		

Circle: Own food / Our food (\$2.00 per Day) Times per day _____

Feeding Instructions: _____

***If your pet comes in with fleas we will charge an additional amount for Capstar \$6**

***If your dogs has diarrhea we will charge an additional amount for medication**

Personal Belongings: ____ Carrier; ____ Bedding; ____ Toys; ____ Treats; ____

CCCR, LLC is not responsible for toys or bedding that are lost or destroyed by your pet, so please do not bring expensive items. We do, however, make every effort to keep accounting of these items. Please make every effort to notify the check-in staff (**each time you are boarding**)

Is your dog/Cats(s) aggressive to people? Yes No Explain: _____

Is your dog/Cat(s) aggressive to other dogs? Yes No Explain: _____

Does your dog/cats(s) have any fears? Yes No Explain: _____

Does your dog/cat(s) chew beds or foreign objects? Yes No Explain: _____

Can your dog jump or climb a 6-foot fence? Yes No

Other Special Instructions: if your pet(s) has any medical conditions, fears, allergies, or special needs so that we can take the special care that you expect.

Medical and Emergency Information

Veterinarian's Name/Clinic _____

Address _____ City _____ State _____

Phone _____

Who else can pick up your animal / make EMERGENCY medical decisions for you?

Name: _____

Phone: _____ Email: _____

Does your dog/cat(s) have any medical conditions and/or physical injuries? Yes No

If yes, please explain:

List any medications they are currently taking and when to administer medication (medical Boarding may cost an additional \$5 depending on condition)

Emergency Medical Care – Owner acknowledges that, in the unlikely event your dog/cat becomes ill or injured, or if your dog/cat has a pre-existing condition which is aggravated by its stay, and requires professional attention, we will attempt to notify you or your Emergency Contact at the phone numbers you provided. If we are unable to contact you, emergency contact, or your veterinarian we reserve the right to seek medical attention elsewhere.

BY Initialing you agree, Carolina Cat & Canine Retreat (CCCR, LLC.), at its sole discretion, may engage the services of a 24-hour emergency veterinary clinic or a veterinarian of our choice and/or administer medicine or give other necessary attention to your dog, and you authorize us to provide any such service at your additional expense. In cases we believe to be critical, we may take your dog to the veterinarian first before trying to contact you. If contacted and you refuse medical treatment for your dog, CCCR, LLC, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your dog as comfortable as possible until picked up by you or your Emergency Contact, and you authorize us to provide any such service at your additional expense. I also acknowledge Carolina Cat & Canine Retreat is not required to give any medical aid. If we cannot reach you or your Emergency Contact, we will make healthcare decisions for your dog based on the recommendations of available professionals. I agree to remain fully liable and solely responsible for the payment of any such emergency service, veterinarian, or medical fees Coverage as set out herein. I further agree that in giving this permission and authorization, CCCR, LLC does not assume any responsibility or liability for the payment of such emergency service, veterinarian, or other medical fees which may be incurred. I RELEASE AND HOLD HARMLESS CAROLINA CAT & CANINE RETREAT (CCCR, LLC), INCLUDING ITS EMPLOYEES, MANGAGER, AGENTS AND TRUSTEES, FROM RESPONSIBILITY FOR MY PETS ACCIDENTAL PHYSICAL INJURY, INCLUDING DEATH OR ILLNESS DURING OR AFTER MY VISIT, AND LOSS OF PERSONAL PROPERTY WHILE AT BOARDING OR DURING TRAVEL TO AND FROM OUR FACILITY.

Pick-up of your Dog or Cat Carolina Cat & Canine Retreat will release your dog or cat to any person you approve. If you do not give us permission we will not release your animal. Please do not ask someone to pick up your animal without notifying us. You may notify us by text/e-mail, verbal phone call, social media message. Once released you release Carolina Cat & Canine Resort of and from any and all responsibility for releasing your pet to any person to be authorized by yourself.

Initials _____

All dogs & cats must be up to date on all vaccinations.

Cats-Feline Leukemia - negative test results - Signed by a veterinarian the 1st time you board your cat. If your cat goes outdoors, we require either annual Feline Leukemia inoculations or a Feline Leukemia negative report from your veterinarian within one week prior to your boarding date.

By signing below:

ACKNOWLEDGEMENT OF INHERENT RISK AND INDICATE YOUR AGREEMENT WITH ALL TERMS
HEREOF.

1. You authorize Carolina Cat & Canine Retreat to obtain medical and vaccination records for your pet from the veterinarian listed above and you authorize your veterinarian to provide these records to Carolina Cat & Canine Retreat.
2. Owner acknowledges that if they request dogs to be kenneled together from the same household, Owner assumes all responsibility for any aggressive behavior, fighting, or injury that one dog may inflict upon another while they are together. CCCR, LLC reserves the right to separate any dogs who are boarding together at our discretion for the dogs' own safety. If your dogs are not compatible boarding in the same kennel unit, CCCR, LLC reserves the right to reassign cages.
3. Carolina Cat & Canine has permission to use your picture on social media. We take pictures of all animals and post them to our website, publication in promotional/marketing materials without remuneration.
4. Carolina Cat & Canine Retreat reserves the right, without notice, to adjust its fees for services. Please inquire at the front desk as to our current fees. A deposit or credit card imprint may be required upon your pet's arrival.
5. Carolina Cat & Canine Retreat reserves the right to immediately change your dog or cat's type of boarding if we believe it is necessary to protect the health or well-being of said pet, other dogs or cats, or our staff. Carolina Cat & Canine Retreat cannot guarantee that toys, blankets, or beds will be kept in the same condition as brought in.
6. Force Majeure. Neither Owner nor CCCR, LLC shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornados, thunderstorms, fire, floods, drought, riot, war or other acts of nature.
7. In an emergency or natural disaster, every effort will be made to contact you or your Emergency Contact to retrieve your dog. You agree that CCCR, LLC, at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your dog until you or your Emergency Contact can retrieve your dog. You understand it may not always be possible to safely evacuate your dog.
8. It is expressly agreed by Owner and Carolina Cat & Canine that CCCR, LLC liability in no event exceeds the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.
9. In the unfortunate event that your dog passes away at CCCR, LLC, we will make arrangements with your Veterinary Hospital or one of our choosing to keep your dog/cat at their facility until you return. If you would not like us to notify you while you are away or you would like us to make other arrangements, please let us know in writing so that we may best know how to accommodate you.
10. You release, indemnify and hold Carolina Cat and Canine Retreat harmless from any and all manner of damages, claims, losses, liabilities, costs, or expenses, causes of action or suits, whatsoever in law and equity.
 - (i) attorney's fees and related costs) arising out of or related to the services provided by Carolina Cat and Canine Retreat except which may arise from the sole gross negligence or intentional and willful misconduct of Carolina Cat and Canine Retreat including, without limitation, any

inaccuracy in any statement made by myself or information provided by you to Carolina Cat and Canine Retreat; Including, without limitation, any cost incurred after your pet's stay with Carolina Cat and Canine Retreat such as kennel cough, viruses, or accidents that occurred while your dog or cat was a guest at Carolina Cat and Canine Retreat.

- (ii) Your dog or cat, including but not limited to destruction of property, dog bites, and transmission of disease, and action by yourself which is in breach of the terms and conditions of this agreement. In the event that my animal causes injury to another animal or to a person while at CCCR, LLC, I agree to assume all liability.
- (iii) Carolina Cat and Canine Retreat provides private boarding for your dog or cat, some areas are considered public meaning we may have more than one animal present during playtime/exercise yard. Additionally, you attest your dog or cat is current on all vaccinations including Bordetella for dogs which is the vaccine used for Kennel Cough. You also understand that the Bordetella vaccine may not cover some strains of the virus. Also be aware although your cat may be fully vaccinated it may still be exposed to upper respiratory virus and dogs may still get the flu after being treated with the vaccine.
- (iv) I hereby waive and release CCCR, LLC, its owners, managers, employees, and agents and trustees from any and all liability of any nature for any injury, death, illness or the loss of my animal resulting from the action of my animal(s) or any other animal(s) or accidents while in the custody of, or on the grounds or surrounding area of CCCR, LLC as long as reasonable action is taken by CCCR, LLC to avoid harm.

11. This agreement covers the current relationship between Carolina Cat and Canine Retreat and yourself. Each time you bring your dog or cat to Carolina Cat and Canine Retreat you affirm the terms of this agreement and the truthfulness and accuracy of all statements you make in this agreement.

PLEASE READ: Hours vary for each service that we provide. Due to the schedule we adhere to for our animals that we've created through years of experience, we do not answer to clients who arrive outside of the hours designated for their service. Please verify before arrival to avoid being turned away at the door. If you arrive outside of designated hours, you will be redirected to the next available timeslot.

Boarding and daycare hours are Monday-Friday from 7-9am and 4-6pm, Saturday from 8-10am and 4-6pm, and Sunday 4-6pm only with no mornings. Grooming hours will be by appointment. Our office hours are weekdays from 8am-12pm and 2-5pm. We are closed midday from 12-2pm. Office hours do not serve the purpose of taking animals in and out; if you arrive within office hours but outside of hours specified for your service, you will not be helped until the next appropriate time for your service.

Boarders will be charged for the last day of their stay only if they are picked up during our afternoon timeframe. To avoid being charged for your pickup date, please pickup during the morning timeframe. Everyone is charged for Sundays and pickup time is between 4pm-6pm.

We are closed for Easter and Christmas and everyone will be charged for those days. Any other holidays that we close our morning hours for will be automatically charged and pickup will be between 4-6pm.

Signature _____

Date _____

By signing I agree to the terms in the original Boarding agreement. I also understand that any changes in the agreement may be given to me verbally or in writing. CCCR, LLC reserves the right to revise, modify, delete, or add to any and all policies and procedures.

Signature _____

Date _____

Signature _____

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Signature _____

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Signature _____

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